

Updating Your Version of ATS

Version 11.23 is no longer supported by ATS

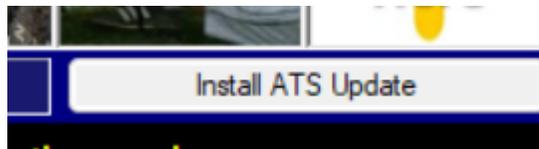
To obtain the current version, you may need IT/IS support, please do the following steps:

- 1– Uninstall ATS and SAP Crystal Reports(crruntime) from you computer.
- 2– Run a browser of your choice as an ADMIN, this is an important step to ensure you get all components
 - If you are unsure how to run a browser as an admin, please open the [Installation Guide](#), and ref Page 2
- 3– In the Admin Browser, enter install.atsusers.com
- 4– Click the blue button, Click Here to get Started. It will determine your computer type and provide the needed components
- 5– Download and Install Crystal reports. Follow the onscreen installation wizard prompts to install.
- 6– Download ATS.

If you encounter any problems, please reference the [Installation Guide](#) this has many trouble shooting and guides if you have problems. If you cannot resolve with that please call 1-888-928-2577 or 724-458-5289

Updating From Version 11.24

If you do not receive a prompt to automatically update your version of ATS, you can do so by selecting the Install ATS Update Button on the bottom right of your desktop screen.



Or you can go to install.atsusers.com and download Step 2. You do not need to do the other steps.